

SIIA Anti-Piracy's Notification Process

SIIA Anti-Piracy has a notification process for both server operators and clients as part of its Internet Anti-Piracy Campaign (IAPC). SIIA Anti-Piracy attempts to contact most entities, before seeking legal remedy, in an attempt to achieve cooperative and amicable resolution. It is our intention to promote awareness of the copyright law through program combining education and enforcement. The following information explains how you may be contacted as part of this effort.

SIIA Anti-Piracy receives over 200 reports each week to its hotline (800) 388-7478), via e-mail at piracy@SIIA.org, or from our online Piracy Intake Form (see <http://www.sii.net/piracy/report.asp>.) A fastidious preliminary investigation is conducted to ensure the report's validity, before SIIA Anti-Piracy initiates any action. In most situations, SIIA Anti-Piracy will contact the server operator or client in an effort to remedy the alleged infringement. The initial contact to the server operator will be via e-mail and regular mail. Clients will be sent a cease and desist letter via e-mail. A courtesy copy may be sent to the server operator.

Server operators will be contacted if SIIA Anti-Piracy is unable to contact the client or if the infringing activity is a result of the server operator's actions. The letter will request the following:

1. Remove all infringing copies of member software immediately from the server(s) and provide documentation certifying this effort to SIIA Anti-Piracy;
2. Preserve all infringing copies of member software as evidence and, if requested, make it available to SIIA Anti-Piracy;
3. Implement procedures to prevent similar acts of copyright infringement and report those procedures to SIIA Anti-Piracy (SIIA Anti-Piracy has guidelines for copyright protection available)
4. Assist us in identifying the end-user responsible for uploading the unauthorized software; and
5. If requested, make logs of the pirate activity available to SIIA Anti-Piracy.

The process ensures that the parties achieve compliance with copyright law. At the conclusion of the process, SIIA Anti-Piracy will work with the organization to promote the implementation of appropriate procedures to ensure continued compliance.

Clients may be contacted via a cease and desist letter. The letter will ask them to:

1. Immediately cease and desist any and all reproduction and distribution of copyrighted material;
2. Destroy any and all infringing material of which you are currently in possession of or which is a result of your activity; and
3. Provide written verification of the above to SIIA Anti-Piracy within two (2) days of receipt of this letter.